

# TENNESSEE REGULATORY AUTHORITY



Sara Kyle, Chairman  
Deborah Taylor Tate, Director  
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460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

July 29, 2002

TN REGULATORY AUTHORITY  
DOCKET ROOM

Shawn Kurrelmeier-Lee, Executive Director  
Center for Nonprofits  
406 Frazier Avenue  
Chattanooga, Tennessee 37405

RE: Petition of Center for Non Profit to Designate 211 Service for Information & Referral services for Chattanooga and the surrounding region. (Docket No. 02-00784)

Dear Ms. Kurrelmeier-Lee:

To assist the Authority in its review of First Call for Help's Petition to Designate 211 Service for Information & Referral services (I&R) for Chattanooga, Tennessee, you are requested to provide the following information based on the criteria from the Commission's Interim Order in *The Investigations of N11 Allocations*, Docket No. 92-13892, pgs. 4 and 5 dated October 20, 1983:

- a. Overall financial fitness, both historical and future;
- b. Overall ability (technical and otherwise), and willingness to provide the service on a permanent and continuous basis;
- c. Ability and willingness to comply with any applicable Tennessee Regulatory Authority rules or policies;
- d. The rates, services and collection practices to be utilized by the service provider in providing N11 service;
- e. The extent and duration of the applicant's service to the local community included in the N11 allocation;
- f. Anticipated future uses by the community of the proposed service; and the provider's overall experience in providing information to this community;
- g. The type of information service to be provided over N11 and its relative value to the public and local community.
- h. All applicants must agree to abide by the terms, conditions and rates for N11 service which shall not exceed those set out in BellSouth's Tariff A13 on 211 dialing approved by the Commission.

Please provide the supporting documentation by July 31, 2002. If you have any questions concerning this request or need additional information, please call Patsy Fulton at 615-741-2904 ext. 193.

Sincerely,

Joe Werner  
Telecommunications Chief